

As a major Sub-contract manufacturer in products and services to UK and International companies, we are committed to:

- Providing and maintaining a Quality Management System that meets or exceeds the requirements of ISO 9001:2015, ISO 13485:2021 and all relevant statutory, regulatory and any other requirements.
- Communicating the system throughout the business and providing appropriate training to ensure that all employees understand and comply with the requirements of the system.
- To improve in all areas of the business.
- To continually monitor and review the systems to meet our internal and external customer's needs and requirements.
- Continually meet or exceed customer's expectations.
- Deliver on time to our customer's expectations and at the quality required.
- Promote mutual respect for the individual.
- Continually strive to improve performance.

This policy shall be continually reviewed to ensure the quality culture of our business.

Date: 3<sup>rd</sup> February 2024

**General Manager** 

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